



391 East Main Street
 The Historic Hawkins Building
 Canton, Georgia 30114
 V: 770.720.6963 / F: 770.720.6965

CHILDREN'S PEDIATRICS CENTER / Medical Home Children's Specialty Care and Services

Thank you for the trust and privilege to care for your child. As we welcome you to The Children's Pediatrics Center East Main Street, we wish your family to know that our goal is to serve as your Family's available and familiar **MEDICAL HOME** for all your Family's pediatric needs. For the maximum benefit, we ask your Family to allow us to be of service and guide your child's Pediatric Care after hours. This is the Good News.

Same-Day Sick Appointments: We offer same-day sick appointments, meaning we may schedule your child for an appointment on the very same day that you call, especially when you call in the morning to offer the most choices for appointment times. Below you may read our usual offerings for in-office appointments. **After Hours:** We are ready. Any time, day or night, weekends and holidays, as one of the Children's Pediatrics Center Families, you will always have access to your pediatric specialist for all medical concerns and issues. The Children's

| Day of Week | Available by telephone using live-person answering service recorded time/date/number and voice recording, with live-patch call to physician after-hours | Regular Schedule for providing in-office service |
|-------------------|---|--|
| Monday | 24 hrs / day : 00:00 AM to 23:59 PM. | 08:30 AM to 17:00 PM |
| Tuesday | 24 hrs / day : 00:00 AM to 23:59 PM. | 08:30 AM to 17:00 PM |
| Wednesday | 24 hrs / day : 00:00 AM to 23:59 PM. | 08:30 AM to 17:00 PM |
| Thursday | 24 hrs / day : 00:00 AM to 23:59 PM. | 08:30 AM to 17:00 PM |
| Friday | 24 hrs / day : 00:00 AM to 23:59 PM. | 08:30 AM to 17:00 PM |
| Saturday & Sunday | 24 hrs / day : 00:00 AM to 23:59 PM. | Exceptional, no advance schedule. ** |

Pediatrics Center is always ready and never more than a phone-call away. We are standing-by, with specially-trained, live-person, telephone operators waiting to receive your Family's telephone call day or night, 24 hours per day, 365 Days per year. Other than 911, the only number you need to remember is 770.720.MYMD or [6963]. When you call expect only a friendly voice of a real, living person, **we don't use machines to talk to our Families**. When calling in the evening once the operator notes important information you may be directly-patched to your pediatric specialist while you wait.

An Original Medical Home: The reason Children's Pediatrics East Main designed and selected its location on Main Street, and renovated a 100 year old home from where Dr. Hawkins practiced, our goal is to serve your family and child, and to be available to assist with all your child's pediatric care needs no matter when they occur. We wish you to know that we are the home or hub for all you pediatric care and assist in planning care needs 24 hour per day & 365 days per year.

Prepared for Weather Emergencies: Never worry, your Pediatric Center is be powered-up by a GE stand-by generator keeping us prepared with our own electrical power generator to keep going strong even when a weather-emergency strikes. **Only Pediatric Specialty:** Never charge off to a "Quickie" clinic or any other place that has no pediatric specialist. Call your Medical Home first so we may help, and we have pre-arranged and credentialed Pediatric Centers to serve your child:

| Cherokee County & South | Cherokee County & South | Pickens County & North |
|----------------------------------|---------------------------|------------------------------|
| Children's Healthcare of Atlanta | Wellstar Pediatric Center | Erlanger Children's Hospital |
| Town Center Urgent Care | Barrett Parkway Center | Urgent Care |
| 625 Big Shanty Rd NW | 1180 Barrett Parkway | 910 Blackford Street |
| Kennesaw, GA 30144 | Kennesaw GA, 30144 | Chattanooga, TN 37403 |
| (404) 785-8010 | (770) 793-5000 | 423.778.9107 |

Emergency: When its 911 then call 911 first and then call us afterward. Always. We may share with the emergency doctors important information regarding your child's care. We have pre-credentialed with Pediatric-Specific facilities:

| | | |
|----------------------------------|------------------------------|------------------------------|
| Cherokee County & South | Pickens and Cherokee County | Gilmer County & North |
| Children's Healthcare of Atlanta | Wellstar Kennestone Hospital | Erlanger Children's Hospital |
| Pediatric Emergency | Pediatric Emergency | Pediatric Emergency |
| 1001 Johnson Ferry Rd NE | 677 Church Street | 910 Blackford Street |
| Atlanta, GA 30342 | Marietta, GA 30060 | Chattanooga, TN 37403 |
| (404) 785-5252 | (770) 793-5000 | (423) 778.6101 |

Table 1C.2: Pediatric Specific Emergency Services Affiliated and Credentialed with CPCN-LTD*****